

Daily assistance service



Personalized Assistance Service

Computer equipment

Personal or telephone assistance by a specialist is available for you in case of computer virus infection, wrongful configuration or minor repairs of your computer.

Pets (dogs and cats only)

In case that you require the services of a veterinarian at home to take care of your pet, we offer home veterinary assistance at preferred pricing 24 hours a day, 365 days a year, as well as cremation or burial services.

You also have telephone assistance for references of clinics, veterinarians, schools, transportation or pet care services.

48-hour response time to your request

At **AXA** we all know that re-establishing your peace of mind is our main goal, for that reason, the following benefits will be available for you **within 48 hours** following notice of the incident:

- 1. Expert support to assess the damage.**
- 2. Replacement of damaged glass, provided that such glass does not have special manufacturing characteristics.**
- 3. In case that the insured home can no longer be occupied, you will be granted an advance payment to cover immediate expenditures.**

Except for natural disasters such as earthquake, hail, hurricane, flood or windstorm.

Additionally, we undertake to **pay the loss within two working days** as of execution of the loss agreement and submission of all the required documents.

If you have any doubt, ask your insurance agent to help you try the different insurance quote options to find the one that best matches your insurance needs.

My insurance quote					
Name:				Age:	
Real property address:					
Insurance package:	<input type="checkbox"/> Full	<input type="checkbox"/> Best	<input type="checkbox"/> Medium	<input type="checkbox"/> Basic	
Sum insured:					
Mode of payment:	Monthly	Quarterly	Semiannual	Annual	

AXA Agent

DA-352 JULY 2013

Automobile
Property & Casualty
Medical Expenses
Life and Savings

Contact your insurance agent
or call toll free 01 800 900 1292
axa.mx

This translation into English is a professional courtesy only.
 In case of controversy, the original wording shall prevail.

This brochure is for information purposes only.
 The insurance products will be governed by the applicable legal and contractual provisions.
AXA Seguros, S.A. de C.V.
 Xola 535, piso 27, Del Valle, 03100,
 México, D.F.
 Tels. (55) 5169 1000
 01 800 900 1292

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Property & Casualty

Protecting your home, property and family?



You can count on AXA
Hogar Integral

An insurance providing everyday assistance services

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Welcome to Hogar Integral

The insurance which offers you **fullest protection** for your property and your family regardless you are inside or outside your home.

Since each home is different we have designed **4 different protection plans** to provide coverage to your home, property and family.



Hogar Integral brings you the option to **extend your plan** at an additional cost, thus covering your property against natural disasters, such as:

- Earthquake
- Flood
- Hurricane
- Freezing
- Windstorm
- Hail
- Others

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All our plans include **assistance services** that you may need in your daily life. In **AXA**, we want your daily well-being.

Coverages		Full	Best	Medium	Basic
Property Damage	<ul style="list-style-type: none"> • Your home and the property contained therein, such as household and electronic appliances and glass of any thickness are covered in the event of contingencies, such as: <ul style="list-style-type: none"> • Fire • Riots • Explosion • Falling trees • Voltage variations • Others • Cleaning expenses of damaged property by any of the above mentioned perils are covered hereunder, as well as the expenses incurred for vacating your home for repairing purposes or if access thereto is prohibited by the authorities. 	✓	✓	✓	✓
Private and Family Liability	<ul style="list-style-type: none"> • The expenses incurred for damage caused accidentally to other persons and/or to their property by your family, household workers or pets is covered hereunder. • The expenses incurred for accidents sustained by you or your family inside or outside your home are also covered hereunder as well the accidents sustained by your household workers during the performance of their duties. 	✓	✓	✓	✓
Theft	<ul style="list-style-type: none"> • Burglary and/or robbery inside your home is covered, therefore your household property and personal effects as well as your cash or cash of your family and of your household workers are covered. • If you or your family are outside of your home, the theft of household property, personal effects and cash is covered hereunder. 	✓	✓		
Loss of Income	<ul style="list-style-type: none"> • An instant payment of \$60,000 Mexican pesos is provided in the event of death or total and permanent disability of the policyholder. 	✓		✓	



Assistance Services

Emergency assistance at home

In case of an emergency, **AXA** will provide assistance services from a specialized service provider (plumbing, electricity, locksmithing services, etc.), subject to a maximum of 20 DGMSFMC each emergency and a maximum of 4 service events a year.

Support and legal advice for funeral procedures*

In case of death of any family member living permanently in the insured home, AXA provides services for all related procedures, such as legal advice to obtain permit and official authorization for the burial, incineration etc. of the dead person.

As an economic support, AXA pays the first expenses up to 250 DGMSFMC for funeral services.

Travel assistance for trips within mexican territory and abroad*

In case your are travelling beyond 200 km. from home:

- You will receive an **economic support** of 100 DGMSFMC for your return in case of death of any first-degree relative.
- And you die or become hospitalized for more than 5 days, AXA will make available to a family member living in your home a round trip ticket and accommodation expenses accommodation expenses up to 20 DGMSFMC per night, during 5 (five) days as maximum.
- Additionally, the dispatch of medication is covered at no cost, you will only have to pay the cost of your medication.



Telephone Medical Advice

Telephone medical advice and ambulance service at no cost

• **AXA** shall give you telephone advice **at no cost during 24 hours a day**, as well as reference of medical specialists and preferred pricing in home medical consultations.

• In case of a medical emergency, you have access to two land ambulance service events and one service event a year at no cost.

*Only one event during your policy period is covered.